



# Organisational QFD<sup>®</sup> 'House of Quality' Tool

## The Organisational QFD Partnership Workshop Approach:

- 0 – Stakeholder Interviewing & Analysis (pre-Workshop Activity)
- 1 – Strategy / Culture Review & SWOT / Interviews Debriefing
- 2 – Joint Objectives Mapping
- 3 – Objectives Performance Definition
- 4 – Partnership Processes Development / Refinement
- 5 – Process Content Development & Performance Definition
- 6 – Processes to Objectives Mapping & Weighting
- 7 – Partnership Processes Ownership & Priority Rankings
- 8 – Organisational Affinity Mapping & Linking
- 9 – Partnership Processes Team Assignment & Visioning
- 10 – Process Teams High-level Action Planning

### KEY:

- Critical
- ◐ Major
- Significant
- Don't Care

